Housing & Communities Structure



Melissa Wise
Executive Director – Community & Adult Social Care Services

Assistant Director Housing & Communities



Housing & Communities

HOUSING NEEDS

Housing Needs Service Manager

- Management of the Housing Register
- Allocation of Council homes
- Prevention of Homelessness
- Statutory homelessness services
- Single homelessness services
- Delivery of rent guarantee scheme for the provision of private sector properties

TENANT SERVICES-LANDLORD SERVICE

Housing Management & Income Recovery Service Manager

- Housing and estate management of council homes and estates
- Rental income recovery
- Provision of sheltered and extra care housing and support
- Debt advice and financial inclusion
- Property services to Homes for Reading
- PFI contract management

COMMUNITY PARTNERSHIPS

Community Partnerships
Service Manager

- Community Safety
 Partnership Strategy
 development and delivery
- TownSafe Radio and CCTV monitoring
- Domestic Abuse Strategy development and delivery
- Tackling anti-social behavior across tenure
- Gypsy and traveller support and enforcement
- Community development across Council housing estates
- Tenancy sustainment
- Tackling inequality and poverty in deprived communities including fuel poverty

STRATEGIC HOUSING

Strategic Housing Service
Manager

- Maximisation of the affordable housing pipeline from developers
- Strategic delivery of new homes and regeneration of estates
- Housing Strategy and Policy development
- Tenant Engagement and co-regulation requirements
- Performance and benchmarking
- Oversight of the HRA Business Plan

PROPERTY DEVELOPMENT

Property Development
Manager

- Procurement of multidisciplinary teams
- Site feasibility
- Design and Planning submissions
- Clienting of contractor/employers agent
- Site delivery of the Council's Local Authority New Build programme